Reminder: International Center Services While SAB is Closed

International Center staff are still available to help you, while the office and building remains closed to the public. IC Staff are working remotely from home and continue to provide advising and process requests.

As a reminder:

- **IMMIGRATION RELATED QUESTIONS, ADVISING, AND APPOINTMENTS**: Email icenter@umich.edu [1]. An advisor will respond and can arrange a phone appointment if necessary.
  - **To Submit Requests/Documents**: For any requests [2] previously requiring an in-person meeting with an advisor OR requiring physical document drop off (examples: extension/ OPT/CPT requests), you may attach all of the required documents to an email and send to icenter@umich.edu [1]. If you cannot email your requests/documents, please let us know and we can provide you alternate options.
  - **Travel Signatures**: If you need a travel signature, you can submit an I-20 replacement request [3] using "travel" as the replacement reason. We will reprint your form, and you can arrange to have it shipped to you by using eShip Global [4]. J-1 students and scholars can submit a DS-2019 replacement request [5].
  - **To Receive Documents**: Once requests have been fully processed, documents will be sent to you based on your preferred shipping method in eShip Global [4] (available for mailings within and outside the US). We do not recommend using DHL as an option at this time due to logistical issues involving the pick-up of documents from the IC.

- **HEALTH INSURANCE**: All health insurance questions and requests including waiver requests should be submitted via email to ihi@umich.edu [6]. An advisor will respond and can arrange a phone appointment if necessary. U-M Health Insurance Office Hours [7] has links to forms for some common health insurance requests.

Please check the International Center's COVID-19 update page [8] often for information and updates and our home page for other important announcements and virtual event announcements.

This global pandemic is hitting so many nations across the world all at the same time. Unknown and ambiguous circumstances of this magnitude can feel overwhelming. We remind you of campus resources such as CAPS [9], UHS [10], the Dean of Students [11], and Wolverine Wellness [12], which remain available to you during this time. We wish you the best as you navigate these next days and weeks and are here to support you.
**Source URL:** https://internationalcenter.umich.edu/reminder-international-center-services-while-sab-closed

**Links**
1. [mailto:icenter@umich.edu](mailto:icenter@umich.edu)
2. [https://internationalcenter.umich.edu/resources/forms](https://internationalcenter.umich.edu/resources/forms)
3. [https://internationalcenter.umich.edu/resources/forms/request-replace-i20](https://internationalcenter.umich.edu/resources/forms/request-replace-i20)
4. [https://internationalcenter.umich.edu/express-mail-through-eship-global](https://internationalcenter.umich.edu/express-mail-through-eship-global)
5. [https://internationalcenter.umich.edu/resources/forms/request-replace-ds2019](https://internationalcenter.umich.edu/resources/forms/request-replace-ds2019)
6. [mailto:ihi@umich.edu](mailto:ihi@umich.edu)
7. [https://internationalcenter.umich.edu/resources/healthins/hours](https://internationalcenter.umich.edu/resources/healthins/hours)
8. [https://internationalcenter.umich.edu/covid-19-updates](https://internationalcenter.umich.edu/covid-19-updates)
10. [https://www.uhs.umich.edu/](https://www.uhs.umich.edu/)
11. [https://deanofstudents.umich.edu/](https://deanofstudents.umich.edu/)
12. [https://www.uhs.umich.edu/wolverine-wellness](https://www.uhs.umich.edu/wolverine-wellness)