UPDATE: 1/28/2021: Effective Friday, January 29th, the International Center will pause its daily open-to-the-public office hours, in light of the Washtenaw County Health Department’s Stay In Place Recommendation, which impacts all U-M students.

During on-site hours, the International Center is open to the public. These hours are primarily for document drop-off and pick-up and for pre-scheduled visits. At other times during the work week, staff will work remotely from their homes.

Our currently-scheduled on-site and remote hours are listed below. Since these hours are subject to change, please refer to Today’s Hours on the International Center website for updates.

January 11 – 29
- On-site: Monday - Friday: 10-noon, 1-3pm

February 1 until further notice
- On-site: Monday, Wednesday, Friday: 10-noon, 1-3pm
- Remote: Tuesday, Thursday

Student Activities Building (SAB) hours: 8 a.m. - 5 p.m. Monday through Friday. The IC drop-off box will be accessible during these times. Note that the SAB schedule is subject to change.

IC Phone Hours: On days when we are on-site, the IC phone is answered live from 9:00am to 12:00pm and 1:00pm to 4:00 pm. On days when we work remotely or are unable to answer live, voice mail is available and calls will be returned as soon as possible (with delays for weekends and holidays). Emails are preferred.

Contacting the IC: This webpage details how you may get into contact with the ISSS team for virtual appointments. IC teams can be reached at the following email addresses:

- Main Office and all IC teams: icenter@umich.edu
- Faculty & Staff Immigration Services: ICfactivystaff@umich.edu
- U-M Health Insurance: ihi@umich.edu
- Education Abroad (study/work/travel outside the U.S.): ic-abroad@umich.edu