How to Request Support from International Student and Scholar Services

Effective Friday, January 29th, the International Center will pause its daily open-to-the-public office hours, in light of the [Washtenaw County Health Department’s Stay In Place Recommendation](https://internationalcenter.umich.edu), which impacts all U-M students. We’ve made the following arrangements so you will be able to submit requests, receive your documents, and receive information and assistance from our advisors.

**Immigration Related Questions, Advising, and Appointments**

- **By Email** – You may email any questions for International Student and Scholar Services at icenter@umich.edu.
- **By Virtual Appointment** – If you have many questions, or your situation is complicated, then you may schedule an appointment with an International Student and Scholar advisor by clicking here.
- **By Virtual Drop-In** – We are hosting virtual “drop-in” advising sessions for students who have quick questions. Drop-in advising hours will not be available when the office is closed, such as on holidays. You may join the “drop-in” advising session by clicking here.
  - Monday: 3pm - 4pm
  - Tuesday: 3pm - 4pm
  - Wednesday: 10am - 11am
  - Thursday: 1pm - 2pm
  - Friday: 10am - 11am

**To Submit Requests/Documents**

- **By Email** - You may submit any request via email. You do not need to meet with an advisor. You may attach the request form and all of the required documents to an email and send to icenter@umich.edu.

**To Receive Documents**

- **Shipping** - You may have your document sent to you based on your preferred shipping method in eShip Global (available for domestic and international shipments).