

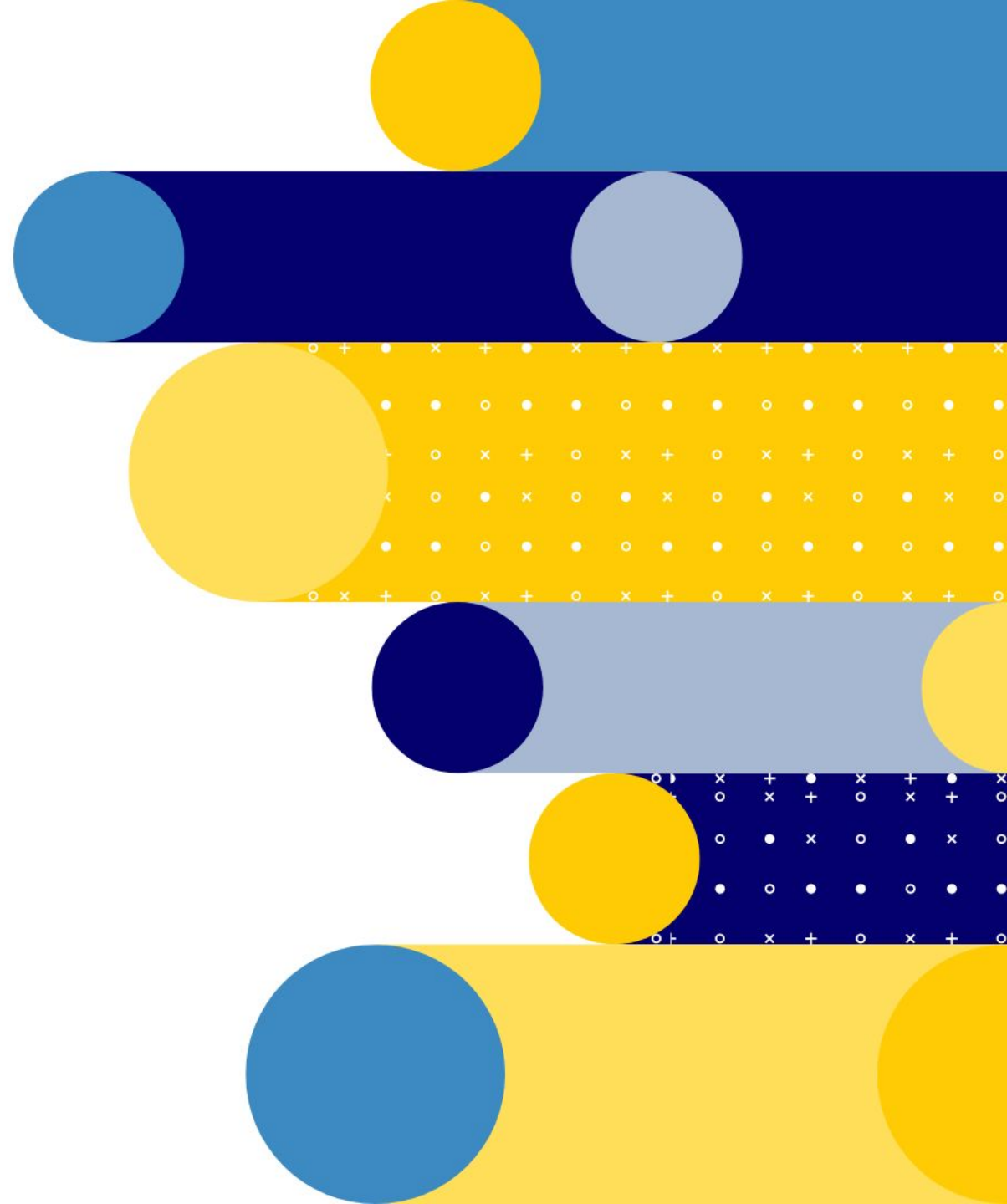


**International
Parents!**

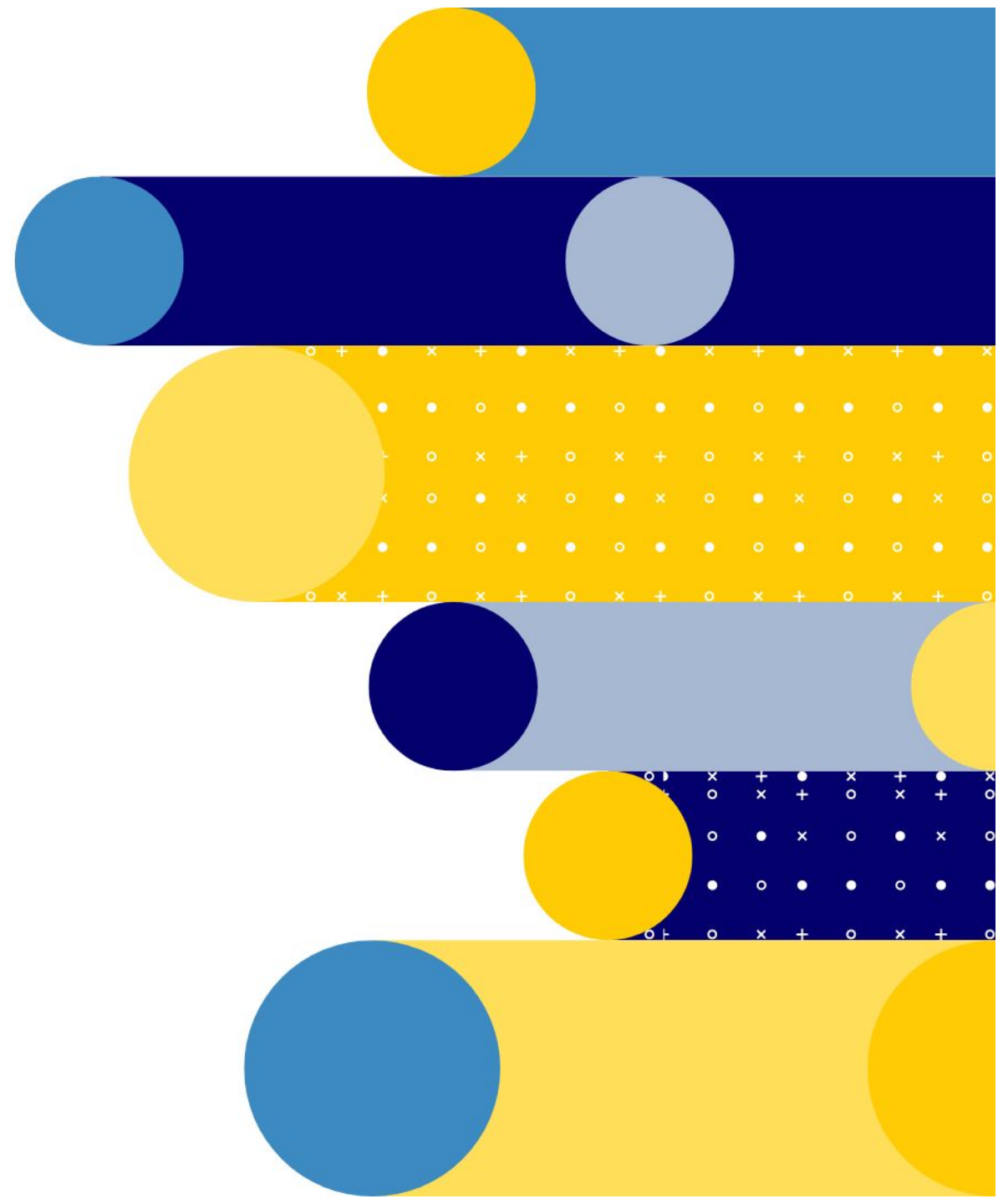
Today's Agenda

- Helping your Student From Afar - CAPS
- Resource Panel - Dean of Students, DPSS, Student Financial Services, Housing
- Q & A

Supporting Your Student From Afar



Campus Support Services



Dean of Students Office

Location/Contact Information:

Michigan Union, Suite 3100

<https://deanofstudents.umich.edu>

DeanofStudents@umich.edu

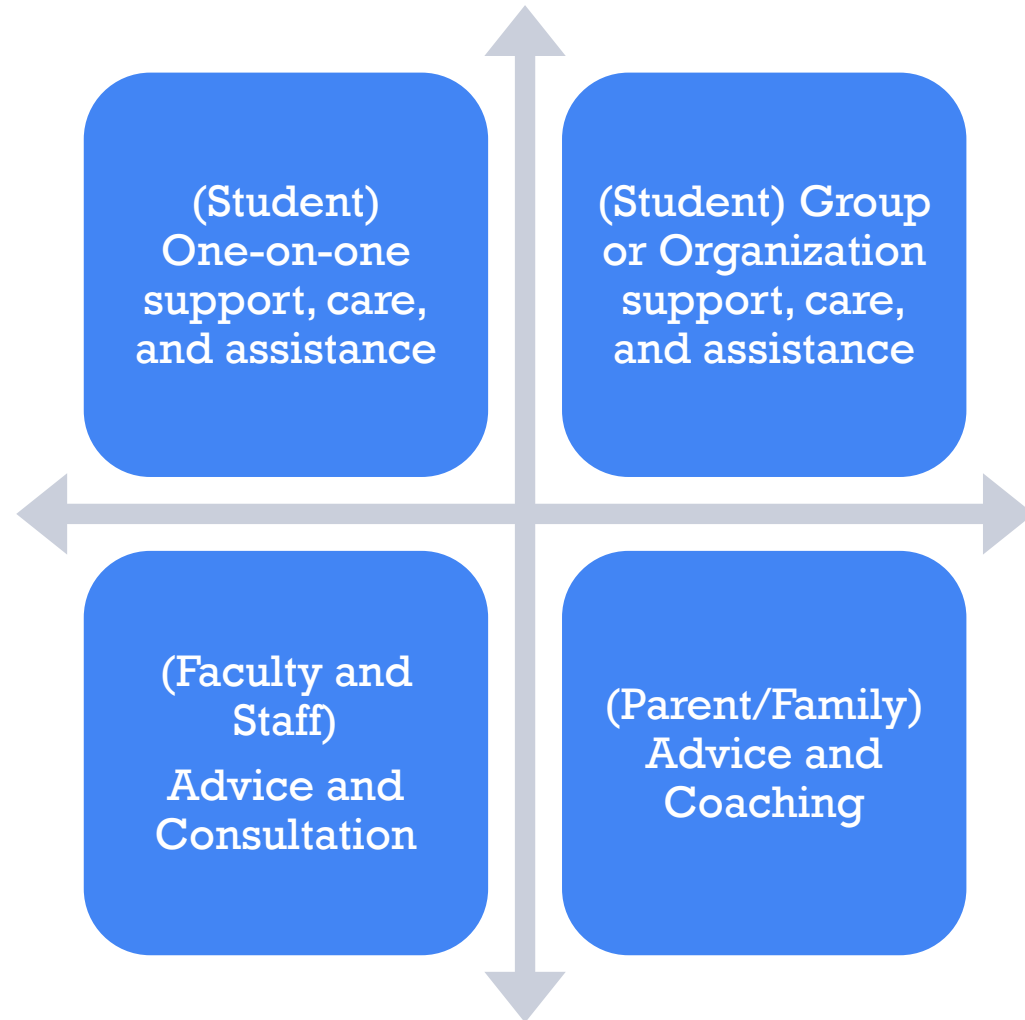
(734) 764-7420

Dean of Students Office

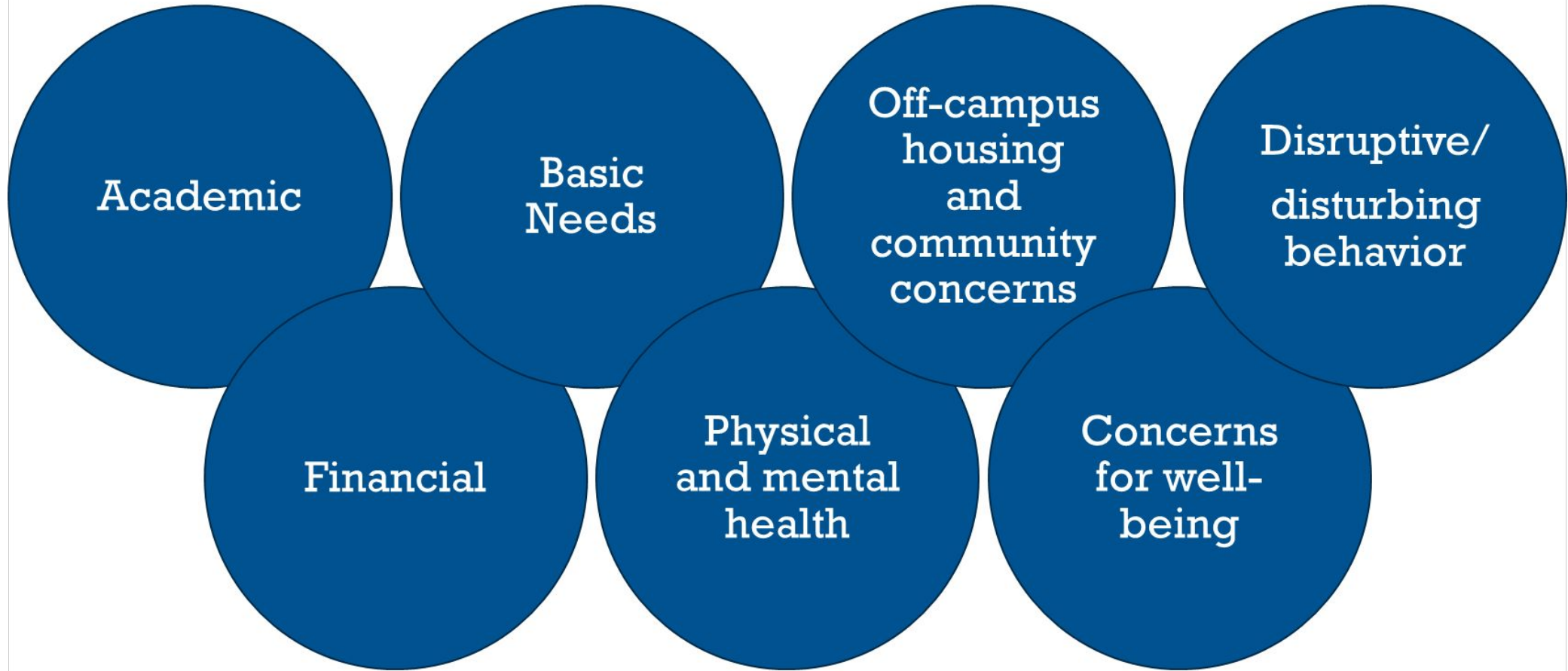
How does the Dean of Students Office assist students?

- Help with navigating the complex issues of student life
- Support for students experiencing critical incidents or life situations impacting their Michigan experience
- Serves students, parents, faculty, and staff
- Coordination with IC, academic departments, and other units

WHO AND HOW WE SERVE



TYPES OF INDIVIDUAL STUDENT NEEDS



REQUESTING DOS ASSISTANCE

- **By Phone** - Call the Dean of Students Office at **734-764-7420** to request support during normal business hours (Monday-Friday, 8am-5pm). If it is after business hours, leave a message and a staff member will get back to you on the next business day.
- **By Email** - Email the Dean of Students Office at **deanofstudents@umich.edu** to request support during normal business hours.
- **By Drop-In** - You can walk into the office (**3100 Michigan Union**) with a student during normal business hours for a drop-in appointment with an on-call staff member.
- **Online** - Submit a “Student Support Request” form online. Please do not use this form to report emergencies or time-sensitive requests. Submissions are reviewed when University offices are open, and will be responded to within one business day.
- **After Hours:** DPSS or on-call Housing/ResEd staff can reach the DOS on-call staff member after normal business hours for immediate student support needs or critical incidents.

Student Financial Services

Contact Information:

<https://finance.umich.edu/finops/student>

um-sfo@umich.edu

(734) 764-7447

Toll-Free: (877) 840-4738

Student Financial Services

Financial Services FAQs:

- How should my student choose a bank? Which bank is most used?
 - We cannot recommend a bank, but a local bank in the Ann Arbor would be suggested
- When will the housing bill be due?
 - If housing charges are posted on the August invoice, it will be due August 31, if on the September invoice, it will be due September 30.
- How can I tell when bills are due?
 - Bills can be viewed on Wolverine Access: <https://finance.umich.edu/finops/student/billing>
- Information of Parent Family Access: <https://finance.umich.edu/finops/student/parents-family-authorization>
- I haven't paid yet- will my student have a meal plan?
 - If you have signed up for a meal plan, it will be available for use, payment is not required to activate
 - UM Dining Information: <https://dining.umich.edu/>

Paying Fees and Tuition

Fall 2024 Due Date:
August 31, 2024



- [Due dates and billing](#)
- [How to pay](#)
 - International payments accepted through [Flywire](#)
- [\(Optional\) Payment plan for tuition](#)
 - Enrollment Period: April 15- June 30
 - Enrollment allowed up until September 1 (enroll early to benefit the most!)
 - Sign up via Wolverine Access
 - \$30/term enrollment fee
- [Parents and family authorization](#)
 - There are steps that you need to take in Wolverine Access in order to give your parents/family members access to your student account information.
- [Tuition Refund Insurance](#)



[How it works](#)

[Help](#)

[Login](#)

 [English](#)

Flywire is the trusted choice of **millions of students and thousands of institutions worldwide**



University of Michigan

University of Michigan - Ann Arbor

University of Michigan - Flint

University of Michigan - Flint Application Fees

University of Michigan - Ross Executive Education Program

Start typing the institution's name

[Continue](#)

or

[I can't find who I want to pay](#)

1. Find your institution
2. Enter your payment amount
3. Select payment method
4. Enter the payer's information
5. Enter the student's information
6. Review and submit!

You can track your payment via SMS text or online through your account. Flywire can also be used to process refunds from U-M.



Michigan Housing

housing.umich.edu
housing@umich.edu
(734) 763-3163

RESIDENCE STAFF

- Resident Advisor
- Diversity Peer Educator
- Community Center Assistants
- Community Center Manager
- Hall Director





Tips for Parents

- **Make a communication plan**
- **Encourage your student to seek on-campus support & community**
- **Help your student gain independence in early adulthood**
- **Expect some changes**



Michigan Housing Basics

Winter Term Break and Summer Vacation

- Residence halls close during the Winter Term Break, but students can leave their possessions in their rooms.
- Many students visit friends, travel, or return home during the break, but the University works to partner with a local hotel to assist students who want to remain in Ann Arbor.
- Students cannot leave their possessions in the residence halls over the summer. Ann Arbor has a number of companies that will offer a storage for a fee.
- Some, such as John's Pack and Ship, will pick up students' belongings from the residence hall, store them, and deliver them to their new address in the fall.

Michigan Housing Basics

Main Housing
Website



Fixit



Occupancy
Dates



Department of Public Safety & Security (DPSS)

Contact Information:

<https://dpss.umich.edu/>

dpss-safety-security@umich.edu

(734) 763-1131

Campus Safety

AnnMarie Vaquera, Security Sergeant, Housing Security
University of Michigan- Division of Public Safety & Security

<https://www.dpss.umich.edu/content/about/our-departments/housing-security-safety-services>





U-M SECURITY



U-M POLICE



Campus Safety

EMERGENCY - DIAL 911



EMAIL:
DPSS-SAFETY-SECURITY
@UMICH.EDU



CALL:
(734) 763-1131



U-M PUBLIC SAFETY APP



Campus Safety



Scan Me to
Register Property
or
Visit the [DPSS
website!](#)



Own a Bike or
Scooter?
Use a U-Lock!



[Blue Light Phones](#)

More
information
about student
safety in [Family
Matters
newsletter!](#)

Campus Safety



Scam Awareness

Fake sports tickets:

- Insist they email you from their @umich.edu email

Fake job offers:

- Emailed checks are FAKE!

Fake housing:

- Ask for a LIVE zoom walkthrough

Nudes:

- Scammers impersonate students and share nudes...

BUSINESS • FINANCE

Why Gen Z Is Surprisingly Susceptible to Financial Scams

3 MINUTE READ



Getty Images

BY SOLCYRÉ BURGA FEBRUARY 24, 2024 7:00 AM EST

The internet reacted in horror last week at the story of how a financial-advice columnist at *The Cut* lost \$50,000 in a scam, but for many young adults, the tale may be uncomfortably familiar.

Campus Safety

Government Imposter Scam

Students at U-M have received phone calls from their embassy stating there is an issue with their passport or VISA and they are under investigation.

The fake embassy will ask for pictures of ID, screenshots of bank account information, and money to help clear up the investigation.

They have even asked students to open Skype accounts so they can monitor their actions.

This is a scam.

密西根大学安娜堡分校的学生们举报收到大使馆的电话，电话里声称他们的护照或签证有问题，正在被彻查中。这个假的大使馆会向你索要证件的照片，银行帐户信息的截图，以及要求你支付一定的金额去取消调查。他们也曾要求学生注册开通Skype账号方便它们监督学生的一举一动。

这是诈骗。




Campus Safety

NEWS

Another U of I student scammed, loses \$90k to caller claiming to be from Chinese Embassy

by: [Bradley Zimmerman](#), [Amanda Brennan](#)
Posted: Dec 1, 2022 / 12:15 PM CST
Updated: Dec 1, 2022 / 03:43 PM CST



URBANA, Ill. (WCIA) — A University of Illinois student is out of \$90,000 after University Police said they were scammed by someone on the phone.

Officials said that the student received a string of calls throughout November from someone claiming to be a representative of the Chinese Embassy. The caller told the student that their passport was connected to international crime and threatened the student with deportation. The student paid off the threat on Nov. 21 after two-and-a-half weeks' worth of calls.

[U of I Police: Student scammed of \\$300k by fake police](#) >

This scam is the latest in a series throughout the year that targeted international students and involved the payment of five- or six-digit amounts of money. All of the scams involved someone claiming to be either authorities in China or Chinese diplomats in the U.S. and telling the victims they had been implicated in criminal activity that required a payment to resolve.

How a McMaster University student got scammed out of \$100K – and how you can avoid becoming a victim



Tuition discount scams, rent scams, textbook scams and phishing are ones to watch

 [Bobby Hristova](#) - CBC News · Posted: Aug 18, 2023 4:00 AM EDT | Last Updated: August 18



McMaster University says it is bombarded by phishing scam attempts on an almost daily basis. (Bobby Hristova/CBC)

9 comments 

It was early September 2022 when a McMaster University student got a phone call from someone claiming to be a United Parcel Service (UPS) worker.

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The Detroit News
SERVING MICHIGAN SINCE 1873 150 Years

[News] Sports Autos Business Michigan Life + Home Entertainment Opinion Obituaries

MICHIGAN

Sextortion plot led Michigan teen to suicide. 2 Nigerians arrive to face charges

 [Myesha Johnson](#)
The Detroit News

Published 2:48 p.m. ET Aug. 13, 2023 | Updated 10:13 p.m. ET Aug. 13, 2023

[View Comments](#)    

Two Nigerian men accused of being part of an online sextortion ring were extradited to the United States on Sunday, according to the U.S Attorney's Office for the Western District of Michigan.

At a press conference Sunday at Grand Rapids' Gerald Ford International Airport and streamed on [Facebook live](#), officials said Samuel Ogoshi, 22, and Samson Ogoshi, 20, had arrived at the airport around 11:15 a.m. to be indicted for international "sextortion," or extorting money or sexual favors from someone by threatening to reveal evidence of their sexual activity, [allegedly by a Marquette teenager](#).

Two defendants were arrested in Grand Rapids.

Get a **\$35** when you open SimplyCheckin
[Get Started](#)

Equal Housing Lender

Chinese community helps Southampton student after £31k scam

© 24 January



University of Southampton student Chen lost £31,000 in the scam

Campus Safety

The IRS, Police, Courts, or other government agencies:



HANG UP!! IT'S A SCAM!

- Will NEVER call to demand immediate payment
- Will NEVER ask for a prepaid debit card, gift card, wire transfer, or Zelle transfer
- Will NEVER request credit or debit card numbers over the phone
- Would NOT threaten to call local police, or another law enforcement agency, to arrest you for non-payment
- Additionally, the IRS will never call you about taxes without having first mailed a paper version of the bill

Campus Safety

If you can spot a scam,
you can stop a scam!

Stay 4 steps ahead by using the S.C.A.M. test:

- S** Seems too good to be true
- C** Contacted out of the blue
- A** Asked for personal details
- M** Money is requested



Scan the QR Code for more information

Call DPSS at (734) 763-1131. We can help.

Campus Safety

We are here to help!

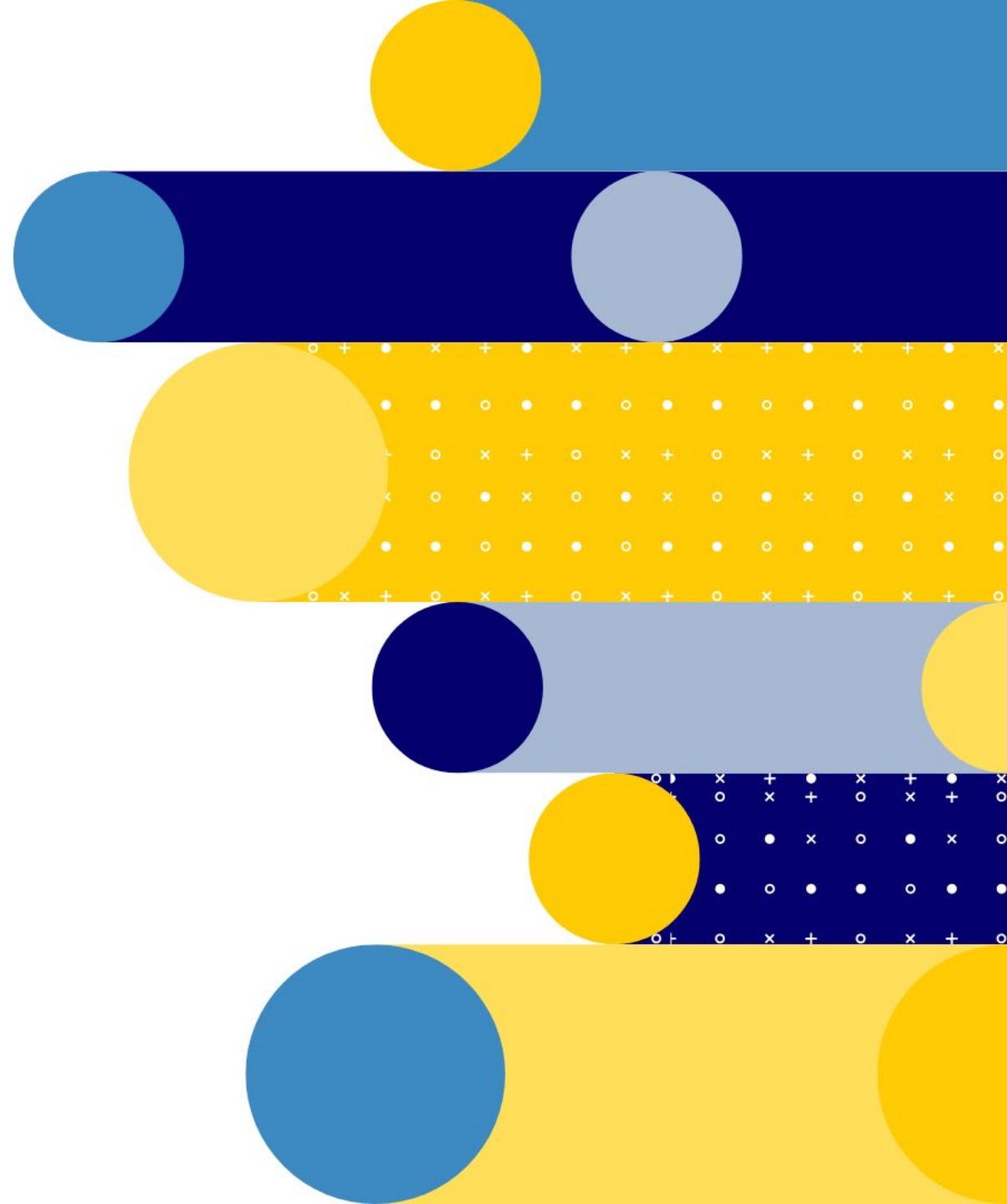
Ask questions when you have them and call for help when you need it.



EMERGENCY - DIAL 911



Questions?





Thank You!