



International Undergraduate Parent Orientation

Monday, August 28, 2017
Rackham Amphitheatre

International Center

Dr. Judith Pennywell, Director
Louise Baldwin, Senior Associate Director

International Center, Student Life
<http://internationalcenter.umich.edu>



International Center

- Contact IC advisors for immigration concerns/questions.
- IC plans informational programs/cultural programs/trips for students throughout year.
- Weekly emails to students/scholars regarding updates, events, and other helpful information.
- Insurance advisor for insurance assistance.
- Location/Contact Information:
 - 1500 Student Activities Building (First Floor)
 - icenter@umich.edu
 - (734) 764-9310



University Housing

Marushka Baoh

Assistant Director/Area Coordinator for Graduate
& Legacy Housing

University Housing, Student Life

<http://www.housing.umich.edu>



University Housing

- Each residence hall has a full-time live-in professional (the Hall Director), and there are always Housing staff "on duty."
- Each corridor has a "Resident Advisor."
- Residence hall rooms lock automatically, and each resident has a keycard with a unique code.
- Residents can dine at any dining hall on campus, and can swipe into any dining hall as many times as they like.
- Each residence hall has a laundry facility.



University Health Service

Mary Jo Desprez, Director, Wolverine Wellness

University Health Service, Student Life

<http://www.uhs.umich.edu/>

<https://www.uhs.umich.edu/wolverine-wellness>



University Health Service

- Convenient on-campus location with many services in one building.
- Nurse Advice Line: Students can call for advice, day or night
- Most clinic visits and laboratory tests are free for enrolled students.
 - Some UHS services, such as medications, immunizations and eye exams, have fees, but insurance helps pay
- Insurance also helps pay for services outside UHS or for UHS services if not enrolled in classes



University Health Service

- To get health care at UHS, students can:
 - Schedule appointments for non-urgent concerns
 - Call for advice/appointment for urgent concerns
 - Emergencies – students should call 911 or go to ER
 - Insurance helps pay ambulance costs
- Wolverine Wellness
 - Personal Well-being / Wellness Coaching
 - Services are free for students
 - Resources at <https://www.uhs.umich.edu/well-being>



Campus Safety

Bryan J. Baker, DPSS Liaison to the Division of Student Life
Housing Security

University of Michigan- Division of Public Safety & Security

<http://dpss.umich.edu/housing/>

Kaitlin Deslatte, Police Officer

Police Department | Community Outreach

University of Michigan - Division of Public Safety & Security

<http://www.dpss.umich.edu/police/>



Campus Safety

- DPSS' Housing Security Officers patrol residence halls 24 hours a day. UM Police officers patrol all other campus areas and buildings 24 hours a day.
- Housing Security and UM Police work together when a crime occurs in a residence hall. UM Police respond to and investigate all criminal activity on campus.
- Students receive information at Orientation about protecting themselves and their possessions on and off campus.



Campus Safety

- [Blue Light Phones](#): located around campus for emergency calls at any time. Students can also call 911.
 - Non-emergency calls to DPSS: 734-763-1131
 - To text DPSS: 377911
- [Emergency Alerts](#) are sent out through DPSS via text and email if there is a campus emergency (weather/fire/crime).
- [After-Hours Transportation Services](#) available for students.
- [Personal Property Registration](#) for theft prevention and recovery.
- More information about student safety in [Family Matters newsletter](#)



Financial Issues

Taryn Colangelo

Assistant Director for Student Employment
Office of Financial Aid

<https://finaid.umich.edu/>

<http://www.finance.umich.edu/finops/student>



Financial Issues

- Student Financial Services generates student bills once per month.
- Bills are posted to your student's Wolverine Access portal and an email is sent to the student. No paper bills!
- Have the student set up a "Friend/Family Account" for you if you want to also receive those messages. <http://its.umich.edu/accounts-access/computing-accounts/friend-accounts>.
- Payment Options:
 - Electronic Wire Transfer ([Flywire](#))
 - U.S. Bank Transfer/E-Check ([Wolverine Access](#) "Pay Now")
 - Cash (U.S. currency) or check



Financial Issues

- Students who register now will be billed for tuition in mid September and will need to pay by September 30th. Housing charges may be due earlier – check Wolverine Access for due dates.
- International student insurance charges are billed to student accounts every month.
- Contact [Student Financial Services](#) at um-sfo@umich.edu or (734) 764-7447
- Resource:
 - [Renters Insurance: GradGuard™](#)

