International Undergraduate Parent Orientation

Monday, August 28, 2017
Rackham Amphitheatre
International Center

Dr. Judith Pennywell, Director
Louise Baldwin, Senior Associate Director

International Center, Student Life
http://internationalcenter.umich.edu
International Center

• Contact IC advisors for immigration concerns/questions.
• IC plans informational programs/cultural programs/trips for students throughout year.
• Weekly emails to students/scholars regarding updates, events, and other helpful information.
• Insurance advisor for insurance assistance.

Location/Contact Information:
• 1500 Student Activities Building (First Floor)
• icenter@umich.edu
• (734) 764-9310
University Housing

Marushka Baoh
Assistant Director/Area Coordinator for Graduate & Legacy Housing

University Housing, Student Life
http://www.housing.umich.edu
University Housing

• Each residence hall has a full-time live-in professional (the Hall Director), and there are always Housing staff "on duty."

• Each corridor has a "Resident Advisor."

• Residence hall rooms lock automatically, and each resident has a keycard with a unique code.

• Residents can dine at any dining hall on campus, and can swipe into any dining hall as many times as they like.

• Each residence hall has a laundry facility.
University Health Service

Mary Jo Desprez, Director, Wolverine Wellness

University Health Service, Student Life

http://www.uhs.umich.edu/
https://www.uhs.umich.edu/wolverine-wellness
University Health Service

• Convenient on-campus location with many services in one building.
• Nurse Advice Line: Students can call for advice, day or night
• Most clinic visits and laboratory tests are free for enrolled students.
  • Some UHS services, such as medications, immunizations and eye exams, have fees, but insurance helps pay
• Insurance also helps pay for services outside UHS or for UHS services if not enrolled in classes
University Health Service

• To get health care at UHS, students can:
  • Schedule appointments for non-urgent concerns
  • Call for advice/appointment for urgent concerns
  • Emergencies – students should call 911 or go to ER
    • Insurance helps pay ambulance costs
• Wolverine Wellness
  • Personal Well-being / Wellness Coaching
  • Services are free for students
  • Resources at https://www.uhs.umich.edu/well-being
Campus Safety

Bryan J. Baker, DPSS Liaison to the Division of Student Life
Housing Security
University of Michigan- Division of Public Safety & Security
http://dpss.umich.edu/housing/

Kaitlin Deslatte, Police Officer
Police Department  |  Community Outreach
University of Michigan - Division of Public Safety & Security
http://www.dpss.umich.edu/police/
Campus Safety

• DPSS’ Housing Security Officers patrol residence halls 24 hours a day. UM Police officers patrol all other campus areas and buildings 24 hours a day.

• Housing Security and UM Police work together when a crime occurs in a residence hall. UM Police respond to and investigate all criminal activity on campus.

• Students receive information at Orientation about protecting themselves and their possessions on and off campus.
Campus Safety

- **Blue Light Phones**: located around campus for emergency calls at any time. Students can also call 911.
  - Non-emergency calls to DPSS: 734-763-1131
  - To text DPSS: 377911
- **Emergency Alerts** are sent out through DPSS via text and email if there is a campus emergency (weather/fire/crime).
- **After-Hours Transportation Services** available for students.
- **Personal Property Registration** for theft prevention and recovery.
- More information about student safety in **Family Matters newsletter**
Financial Issues

Taryn Colangelo
Assistant Director for Student Employment
Office of Financial Aid

https://finaid.umich.edu/
http://www.finance.umich.edu/finops/student
Financial Issues

• Student Financial Services generates student bills once per month.
• Bills are posted to your student's Wolverine Access portal and an email is sent to the student. No paper bills!
• Have the student set up a "Friend/Family Account" for you if you want to also receive those messages. [http://its.umich.edu/accounts-access/computing-accounts/friend-accounts](http://its.umich.edu/accounts-access/computing-accounts/friend-accounts).
• Payment Options:
  • Electronic Wire Transfer ([Flywire](#))
  • U.S. Bank Transfer/E-Check ([Wolverine Access “Pay Now”](#))
  • Cash (U.S. currency) or check
Financial Issues

• Students who register now will be billed for tuition in mid September and will need to pay by September 30th. Housing charges may be due earlier – check Wolverine Access for due dates.

• International student insurance charges are billed to student accounts every month.

• Contact Student Financial Services at um-sfo@umich.edu or (734) 764-7447

• Resource:
  • Renters Insurance: GradGuard™