



International Undergraduate Parent Orientation

Monday, August 26, 2019
Modern Languages Building (MLB), Auditorium 3

To view or download a PDF version of this PowerPoint, look for the LSA International Transfer Orientation and International Undergraduate Orientation announcement at <https://www.internationalcenter.umich.edu/> and use the Orientation Overview link.

International Center

Dr. Judith Pennywell, Director
Louise Baldwin, Senior Associate Director

International Center, Student Life

<http://internationalcenter.umich.edu>



International Center

- Contact IC advisors for immigration concerns/questions.
- IC plans informational programs/cultural programs/trips for students throughout year.
- Weekly emails to students/scholars regarding updates, events, and other helpful information.
- Insurance advisor for insurance assistance.
- Location/Contact Information:
 - 1500 Student Activities Building (First Floor)
 - icenter@umich.edu
 - (734) 764-9310



Dean of Students Office

- Help with navigating the complex issues of student life
- Support for students experiencing critical incidents or life situations impacting their Michigan experience
- Serves students, parents, faculty, and staff
- Coordination with IC, academic departments, and other units
- Location/Contact Information:
 - Tappan Auxiliary Building (609 Tappan Street)
 - <https://deanofstudents.umich.edu>
 - DeanofStudents@umich.edu
 - (734) 764-7420



University Housing

Amir Baghdadchi

Senior Associate Director

University Housing, Student Life

<http://www.housing.umich.edu>



University Housing

- Each residence hall has a full-time live-in professional (the Hall Director), and there are always Housing staff "on duty."
- Each corridor has a "Resident Advisor."
- Residence hall rooms lock automatically, and each resident has a keycard with a unique code.
- Residents can dine at any dining hall on campus, and can swipe into any dining hall as many times as they like.
- Each residence hall has a laundry facility.



University Housing

Winter Term Break and Summer Vacation

- Residence halls close during the Winter Term Break, but students can leave their possessions in their rooms.
- Many students visit friends, travel, or return home during the break, but the university works to partner with a local hotel to assist students who want to remain in Ann Arbor.
- Students cannot leave their possessions in the residence halls over the summer. Ann Arbor has a number of companies that will offer a storage locker for a fee.
- Some, such as John's Pack and Ship, will pick up students' belongings from the residence hall, store them, and deliver them to their new address in the fall.



University Health Service

Carol Tucker, Health Educator
Wolverine Wellness

University Health Service, Student Life

<http://www.uhs.umich.edu/>

<https://uhs.umich.edu/wolverine-wellness>



University Health Service

- Convenient on-campus location with many services in one building.
- Nurse Advice Line: Students can call for advice, day or night
- Most clinic visits are free for currently enrolled U-M students.
 - There are fees for diagnostic testing, medications, immunizations and more; insurance can help pay.
- Insurance also helps pay for services outside UHS or for UHS services if not enrolled in classes



University Health Service

- To get health care at UHS, students can:
 - Schedule appointments for non-urgent concerns
 - Call for advice/appointment for urgent concerns
 - Emergencies – students should call 911 or go to ER
 - Insurance helps pay ambulance costs
- Wolverine Wellness
 - Personal Well-being / Wellness Coaching
 - Services are free for students
 - Resources at <https://www.uhs.umich.edu/well-being>



Campus Safety

Lt. Maurice Townsel, Housing Security

University of Michigan- Division of Public Safety & Security

<https://www.dpss.umich.edu/content/about/our-departments/housing-security-safety-services>

Martin Morales, Police Officer

University of Michigan - Division of Public Safety & Security

<https://www.dpss.umich.edu/content/about/our-departments/police>



Campus Safety

- DPSS Housing Security Officers patrol residence halls 24 hours a day. UM Police officers patrol all other campus areas and buildings 24 hours a day.
- Housing Security and UM Police work together when a crime occurs in a residence hall. UM Police respond to and investigate all criminal activity on campus.
- Students receive information at Orientation about protecting themselves and their possessions on and off campus.



Campus Safety

- [Blue Light Phones](#): located around campus for emergency calls at any time. Students can also dial: **911**.
 - Non-emergency calls: **734-763-1131**
 - To text: 377911 / Report online: DPSS [app](#) or [website](#)
- [Emergency Alerts](#) are sent out through DPSS via text, email, app, Twitter (@umichdpss), if there is a campus emergency (crime/fire/weather).
- [After-Hours Transportation Services](#) available for students.
- [Personal Property Registration](#) for theft prevention and recovery.
- More information about student safety in [Family Matters newsletter](#)



Financial Issues

Kaylin Hoffman, Student Account Assistant
Student Financial Services

<http://www.finance.umich.edu/finops/student>



Financial Issues

- Student Financial Services generates student bills once per month.
- Bills are posted to your student's Wolverine Access portal and an email is sent to the student. No paper bills!
- Have the student set up a "Friend/Family Account" for you if you want to also receive those messages. <http://its.umich.edu/accounts-access/computing-accounts/friend-accounts>.
- Every month, an electronic statement is produced which shows all charges and payments. Parents with access to their student's account information will be able to see these statements.



Financial Issues

- Payment Options:
 - Electronic Wire Transfer ([Flywire](#))
 - U.S. Bank Transfer/E-Check ([Wolverine Access](#) “Pay Now”)
 - Cash (U.S. currency) or check
- If you want to make payments on your student’s U-M account by international wire transfer, you must use Flywire. Questions? Contact Flywire customer service via chat or phone from the Flywire website.
- Prefer not to use Flywire? Wire money to your student’s U.S. bank account and your student can then make the payment to the University.
- Each term, Flywire transfers cannot exceed the [cost of attendance](#). If you want to wire additional funds to your student, you can transfer the money directly to your student’s bank account.



Financial Issues

- Students who register now will be billed for tuition in mid September and will need to pay by September 30th. Housing charges may be due earlier – check Wolverine Access for due dates.
- International student insurance charges are billed to student accounts every month.
- Contact [Student Financial Services](#) at um-sfo@umich.edu or (734) 764-7447
- Resource:
 - [Renters Insurance: GradGuard™](#)



FAQ

Documents for U.S. Travel

To be on the safe side, we [recommend](#) that students take their original immigration documents with them when travelling outside the Ann Arbor area.

Banking

[Banking in the US](#) : Slides 15-17 discuss what is needed to open an account. Slides 19-20 discuss linking the M-Card to PNC Bank. Bank details: [2019 Comparison of Local Ann Arbor Banks & Credit Unions](#)

Driving

[Driving in the US](#) : Slide 32 has information about the Driver's License Written test to be offered at U-M on October 18.

[How to Get a Michigan Driver's License or a State of Michigan ID Card](#) : Scroll to the bottom of the page for the information about the State of Michigan ID card.

