Transfer Bridges to the Humanities Intern - Job Description

This position is available for:
- Winter 2020, Spring 2019, Summer 2020, and Fall 2020 (with possible extension) for a minimum of 10-15 hours a week. Candidates will ideally be available for all semesters listed.

Job Summary
The LSA Opportunity Hub is a transformational initiative that helps students connect their liberal arts education to their aspirations and professional paths by fostering experiential opportunities and connections with alumni and employers. Apply to be apart of our team as we move into our exciting new space!

The College of Literature, Science, and the Arts seeks to recruit and retain a diverse workforce as a reflection of our commitment to serve the diverse people of Michigan, fulfill the College’s Guiding Principles, and sustain the excellence of LSA. To learn more about diversity, equity, and inclusion visit this website.

Responsibilities
The intern will support the coaching and student engagement areas of the Hub with a specific focus working on the Transfer Bridges to the Humanities (TB2H) grant. Past projects and possible future projects may include but are not limited to:
- Conduct and synthesize research on current higher education and student trends especially related to transfer students and career services, assist in the development and processes to enhance student engagement within the Hub, and give input on programs from a student perspective
- Develop interactive ways to engage the transfer student community at both HFC and U-M through social media, newsletters, and targeted emails
- Support the creation and upkeep of Hub worksheets, tools, and resources related to transfer student success
- Through collaboration with other departments, support planning, execution, and representation of the Hub at workshops and events on HFC campus as well as U-M
- Attend TB2H high impact team meetings and assist in creating agendas and note-taking
- Assist in the research and implementation of furthering Hub presentation and document accessibility
- Develop a tracking system to maintain content with HFC students interested in transferring to U-M as well as a system to track internal work
- Plan, market, and facilitate focus groups of transfer students to receive student feedback and input to develop services/programs/solutions to best meet student needs
- Develop marketing and communications strategy and materials for outreach to student populations, specifically transfer students
- Collaborate with Hub teams to create opportunities for transfer students to engage with alumni
- Develop and co-facilitate workshops on topics tailored to the Transfer Student experience at U-M and HFC campuses

This internship would be ideal for:
- LSA undergraduate students interested in student access and success, community college, higher education, social work, so-curricular programming, career services, communications, and research and administration
- Candidates who have an innovative approach to work; enjoy working in a fast-paced, evolving area; are comfortable taking action in a growing and changing workplace; and who will actively engage in a dynamic, high-performing, collegial team environment. Candidates must prize and work to further our desire for
inclusivity. We seek candidates with a commitment to creating access to opportunities for our diverse population of LSA students and have an interest in, and commitment to, the liberal arts.

What skills/knowledge will the intern gain from this internship?
The goal of the Hub internship is for interns to gain experience through the learning outcomes listed below:

● build professional relationships
● acknowledge and respect differences
● develop abilities related to the position
● digital technology
● professionalism
● practice ethical behavior
● critical thinking
● professional growth
● communication

What are the benefits of working here?

● access to exclusive professional development presentations and opportunities
● bi-weekly meetings with your direct area supervisor with tailored feedback
● specific on the job and on-going training
● engage with students through tabling, workshops, focus groups, and/or events
● networking opportunities with University of Michigan staff, faculty, and alumni
● collaboration with Hub staff, the LSA college, and U-M constituents
● collaborative work environment allowing for teamwork with other interns and Hub staff
● semester team building activities
● access to free Hub swag including shirts, a water bottle, a passport cover, a business card holder, etc.
● plenty of opportunities for free food

What will my supervision be like in this position?

● Supervisors will provide guidance and support for the intern, while giving them autonomy to work independently
● Supervisors at the Hub focus on giving consistent feedback that is specific to the intern’s desired professional and personal development goals
● Supervisors will engage with the intern on a bi-weekly basis to inquire what their goals are and how the internship and the supervisor can provide support to assist them in reaching those goals

The essential functions of this position include:

● traveling to and from various areas of campus and Ann Arbor
● remaining in a stationary position for extended periods of time
● routinely moving audio/visual equipment weighing up to 25 pounds within the building and across campus for various classroom and event needs
● frequent communication and exchange of information with students, faculty, staff, and alumni

Duration of Internship

● Winter 2020, Spring, 2019, Summer 2020, and Fall 2020 (with possible extension) for a minimum of 10-15 hours a week. Candidates will ideally be available for all semesters listed.
● On average, the Hub Intern will devote approximately 10-15 hours per week to this commitment; the weekly time commitment should not exceed 29 hours, according to the University’s student employment policy
Required Qualifications
● U-M undergraduate, must have completed at least one full semester by the start of the Winter 2020 semester
● Must be in good academic standing according to the university’s most recent record
● Available a minimum of 10 hours a week

Desired Qualifications
● Seeking an LSA degree
● A great communicator
● Highly organized, self-directed, and achieves results
● Able to prioritize and handle multiple projects at once
● Students receiving work study are strongly encouraged to apply
● Applicants who are available to work multiple semesters are strongly preferred
● Transfer student perspective
● Current humanities or social science major in LSA
● Availability includes Monday daytime hours
● Ability to drive to Henry Ford College on an occasional basis

Compensation
● Intern will earn $11.00 per hour for approved time worked on a bi-weekly basis

Words from previous student intern(s) regarding their experience in this role:
“The Hub encourages interns to work on projects that they’re passionate about, take initiative with their experience, connect their education to their profession, and explore their variety of interests through meaningful work. The Hub also prepares undergraduate interns for post-grad life by emphasizing the importance of professional development and providing opportunities to foster professional growth. Thanks to the Hub, I’ve gained vast and significant work experience while making connections and growing professionally.”
~Kara Hansen, Coaching Services Intern 2019-2020

To Apply:
● Interested students should apply via
https://studentemployment.umich.edu/jobxJobdetailPrint.aspx?JobId=63200&win=True  Job ID #: 63200  It is not required to respond to the application questions through the student employment portal.
● Submit your resume AND answers to these questions within the same 1 PDF document titled according to:
LAST NAME_FIRST NAME_TITLE OF POSITION SUBMITTING FOR
● What position are you applying to?
● Why are you interested in this position within the Hub? If applicable, please write about any transfer experience you might have (no more than 300 words)
● What has prepared you for this position? (no more than 300 words)
● What semesters and exact dates are you available to complete for this internship if hired?
● How many hours per week will you be available for Winter 2020? List out what your known availability is for each of those semesters M-F 8:30AM-9PM (check Course Guide that is available as of 10/28)
● If hired, we will schedule an orientation in early December. What is your availability December 1-15?
● Please list out 2 references with: name, current title/company, your relationship to them, and email. We encourage you to let your references know that they could be contacted via email if you move forward in the hiring process
● How did you hear about this position?
● Posting closes on November 17 at 11:59PM
The LSA Opportunity Hub is available to offer support on the development of application materials. If you would like assistance on your resume or application questions, please stop by during our drop-in hours Monday-Thursday 9-11-45AM for 20 minute meetings with one of our Hub Coaches. Please direct any other questions to Mariana Naddaf at manaddaf@umich.edu.

Other available intern positions @ the Hub
*The Hub is hiring for multiple positions and for multiple semesters! Each position has its own application via the student employment portal. Check out our other positions:
  ● Information Services Intern
  ● Internship Program Intern