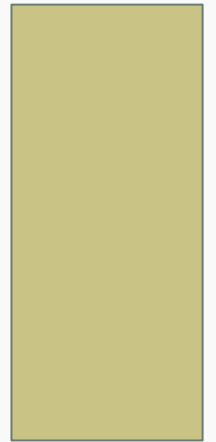


# TIPPING ETIQUETTE



# WHAT IS A “TIP”?

- Also known as “Gratuity”
- An amount of money given to a person (such as a waiter or waitress) who has performed a service

# TIPPING: UNDERSTANDING CULTURAL NORMS

- In the U.S. it is customary to tip people in many service industries.
- Is there tipping in your home country? If so, for what kinds of service? Generally, how much?

# RESTAURANTS

- Typically tip your server 15-20%.
- You do not need to include sales tax.
- If you request separate bills or have a large group, tip at least 18%.
- What if I receive poor service?



# RESTAURANTS (AGAIN)

- Watch if gratuity is already added.
  - gratuity is often automatically added for groups 6+, so look at the check!
- Remember, many servers only make around \$3.00/hr. Your tip is what they are bringing home!
- The minimum tip for any service should be \$1. Do not tip in change.
- Typically, if there is table service, a tip is expected. If you order at the counter, you don't have to tip.



# RESTAURANTS (YET MORE)

- What do Americans think is 'Good Service'?
  - Quick in all regards: taking orders, bringing drinks, bringing you the check before you need to ask
  - Your server should come check up on you within a few minutes of serving you any food, be it appetizer or main course.
  - May refill your water/soft drinks without being asked (if the drinks are fountain drinks and non-alcoholic)
  - Respectful; greets the table, listens, gets the order right the first time, communicates your preferences with the kitchen
  - Should come and assist you if you grab his/her attention.

# TAKE OUT

- Do I tip for carry out? It depends!

Are you a regular? Do you want them to stay in business?

How much food did you order? More than for just 2 people?

# BAR

- Tip bartender 10-15% of tab or \$1 per drink.
- If a bartender serves you food, tip 15-20% as you would in a restaurant.



# DELIVERY

- Many times the restaurant will not cover gas mileage, you should tip 15%.
- You do not need to tip the UPS, FedEx, USPS. It is illegal for them to accept monetary donations.



# HOTELS

Valet: \$2-5 for parking/retrieving your car.

Doorman/bellhop: \$1 per bag when bringing them to your room or car.

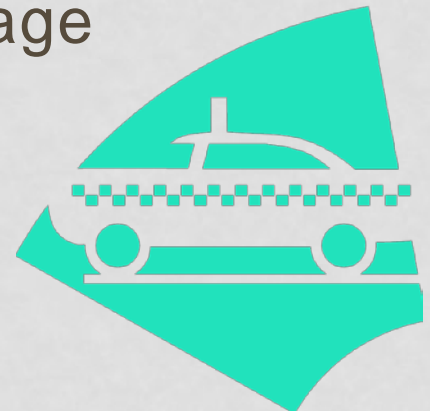
Maid Service: tip \$3-5 per day, or more if you leave a large mess.

# TRANSPORTATION

- Tip taxi drivers 15-20% of fare.
- Remember, they are not receiving all the money you give them.

Not required to tip Ubers!

- Airport Shuttle: tip \$1-2 if they help with luggage



# SALONS, BARBERS, & SPAS

- Tip 15-20% for haircuts, color, etc.
- If you request a service that takes a long time, tip at least 18%.
- Remember, the person cutting your hair does not receive all the money you give them. They have to pay the company a fee.



# GAS STATIONS

- At full-service gas pumps, a \$1-2 tip is sufficient
- In New Jersey and Oregon, there are no self-service gas stations, so a tip is appreciated, but not required



# TIP JARS

- You will find tip jars in many coffee shops, ice cream parlors, etc.
- You do not need to tip unless you want to but if you are a frequent customer, you should tip.
- Any tips will be distributed among the service staff



# REFUSING TIP

- In some cases, you can politely refuse to tip a service, such as a bathroom attendant or doorman
- “I’m sorry, I don’t have any cash on me at the moment” is sufficient

ANY QUESTIONS?

